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| Rami Shoula  Retail Cashier | |
| |  |  | | --- | --- | |  | Profile Enthusiastic and reliable Cashier, dedicated to providing excellent customer service with a smile. Organized, detail oriented, and experienced in properly handling daily accounts and managing inventory. Several years of experience in various retail settings with a proven track record of job success. |  |  |  | | --- | --- | |  | Employment HistoryCashier at Nordstrom, Seattle June 2017 — August 2019   * Greeted customers with a smile and encouraged feedback pertaining to their shopping experience. * Handled all merchandise with care and packed customer bags neatly. * Settled customer disputes in a professional and pleasant manner. * Maintained up-to-date knowledge of all retail promotions. * Prevented long waits by quickly and carefully ringing up items, adding to the hassle-free experience of the customer. * Mentored junior cashiers and new employees. * Took on extra shifts based on the needs of the store. * Remained punctual and professional at all times.  Cashier at Viola's Flowers and Gifts, Seattle March 2014 — June 2017   * Put forth excellent customer service efforts at all times. * Recorded and processed all flower orders in an organized and accurate manner. * Provided relevant information and suggestions regarding floral arrangements and purchases. * Ensured proper delivery times for all events and coordinated travel for deliveries. * Answered phones, relayed important messages, and served as a general liaison between the florist and customers.  Inventory Monitor at Wal-mart , Hartford July 2011 — April 2014   * Carefully and accurately monitored and recorded all refrigerated items ready for stocking. * Delivered inventory reports to my supervisor in a timely fashion each and every week. * Coordinated and scheduled deliveries based on sales and future needs. * Worked well with other employees to ensure proper running of the inventory department. |  |  |  | | --- | --- | |  | EducationAssociate of Business Administration, WCC, Valhalla August 2015 — May 2017 High School Diploma, Valhalla High School, Valhalla September 2011 — May 2015 |  |  |  | | --- | --- | |  | ReferencesEvan Rightworth from Wal-mart [erightworth@walmart.com](mailto:erightworth@walmart.com) · 314-999-4538 Lydia Cooke from Viola's Flowers and Gifts [lcooke@violas.com](mailto:lcooke@violas.com) · 712-743-2827 |  |  |  | | --- | --- | |  | InternshipsReceptionist at Phil Sampson Dentistry, Bellevue August 2014 — April 2015   * Answered phones and recorded messages. * Greeted clients with care and informed them of protocols for their visit. * Performed basic front desk duties. * Worked well with other employees to add to a productive environment. | | DetailsSkills  |  |  | | --- | --- | | Excellent Organizational skills | | |  |  |  |  |  | | --- | --- | | Superior Customer Service Skills | | |  |  |  |  |  | | --- | --- | | Strong Mathematical Skills | | |  |  |  |  |  | | --- | --- | | Teamwork Skills | | |  |  |  |  |  | | --- | --- | | Multitasking Skills | | |  |  |  |  |  | | --- | --- | | Honesty and Integrity | | |  |  | |